

PTO/SB/21 (09-04)

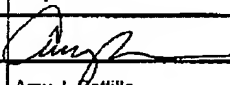
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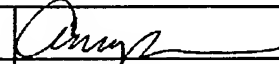
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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/005,828
	Filing Date	12/3/2001
	First Named Inventor	Brown et al.
	Art Unit	2642
	Examiner Name	Quynh H Nguyen
	Attorney Docket Number	AUS920010948US1
Total Number of Pages in This Submission		9

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input checked="" type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/ Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks The Commissioner is authorized to charge payment of any necessary fees or credit any overpayments to deposit account 09-0447 Applicants request expedited procedure for an amendment after final under 37 CFR 1.116.		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	Amy J. Pattillo		
Signature			
Printed name	Amy J. Pattillo		
Date	3/14/05	Reg. No.	46,983

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/005,828 Confirmation Number: 3123 Filed: 12/03/2001 Title: EXPERT HOLD QUEUE MANAGEMENT	: Before the Examiner: : Quynh N Nguyen : Group Art Unit: 2642 : IBM Corp (c/o Amy Pattillo) : P.O. Box 161327 : Austin, Tx 78716 : 512-402-9820
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CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 **for expedited after final procedure** and to the attention of Examiner Quynh N Nguyen on March 14, 2005 by Amy Pattillo.


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REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.116

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A. INTRODUCTORY COMMENTS

Applicants note the allowance, in the office action dated January 13, 2005, of claims 16-20. Responsive to the Office Action of May 19, 2004, Applicants amend the claims to cancel claim 1-15. Applicants respectfully request allowance of the claims and request reconsideration of any outstanding rejections and reexamination of the present application in light of the following amendments and remarks.

Amendments to the Specification begin on page 3.

Amendments to the Claims begin on page 4.

There are no Amendments to the Drawings.

Arguments begin on page 7.

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